

Non-Fault Benefits

- Accident Management Service for all non-fault incidents
- No policy excess to pay
- Vehicles assessed by fully-qualified, independent engineers
- Replacement like-for-like vehicle*
- No up-front costs to pay
- Injury and other losses claimed
- Assessment and treatment arranged
- Compensation for personal injury**
(Terms & Conditions apply)

*Subject to availability, terms & conditions apply

**Subject to deduction



CLAIMLINE

01527 758352



THIS IS NOT A CONTRACT OF INSURANCE

Road Accident Specialists

First Insurance are a trading name of Fresh Insurance Services Group Ltd and is authorised and regulated by the Financial Conduct Authority under reference number 306202 - www.fca.org.uk/register

Administered directly by Winn Solicitors Ltd. who are authorised and regulated by the Solicitors Regulation Authority (No. 00400385), for the customers of First for Insurance.

Winn Solicitors Ltd

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Printed August 2018

BRONZE SERVICE Accident Management Service



Had a non-fault vehicle accident? Call us first

CLAIMLINE 01527 758352

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If you're involved in an accident, one call to First Insurance and we will help you with all aspects of your claim.

For Non-Fault Accidents:

We will arrange to report the non-fault incident to your insurance company, and where necessary, liaise with all parties involved, including third party insurance companies, engineers, repairers etc.

If the incident wasn't your fault, we can arrange for repairs to be authorised with your chosen repairer (subject to assessment), and also arrange for a like-for-like replacement vehicle*. The vehicle will be delivered and collected from your home address. If repairs are authorised and arranged by us, you will have no excess to pay.

In the event of a non-fault accident, we will appoint a qualified specialist solicitor to pursue any injuries suffered by you and your passengers. The solicitor appointed will be fully committed to settling your claim on the best terms possible.

For Fault Accidents:

We will put you in touch with your insurance company's claims department, who will assist you with progressing your claim.



*Subject to availability, terms & conditions apply

Replacement Vehicle Service

Our network of replacement vehicle suppliers have access to over 300,000 vehicles across the UK. Vehicles include private cars, commercial vehicles, taxis and motorcycles and can be delivered to your home address or collected from one of over 300 local depots nationwide.

Vehicle Repair Service

If repairs are made to your vehicle (subject to assessment), you will not be required to pay any excess to the repairer upon completion of the repairs. (Terms & Conditions apply)



Litigation Service

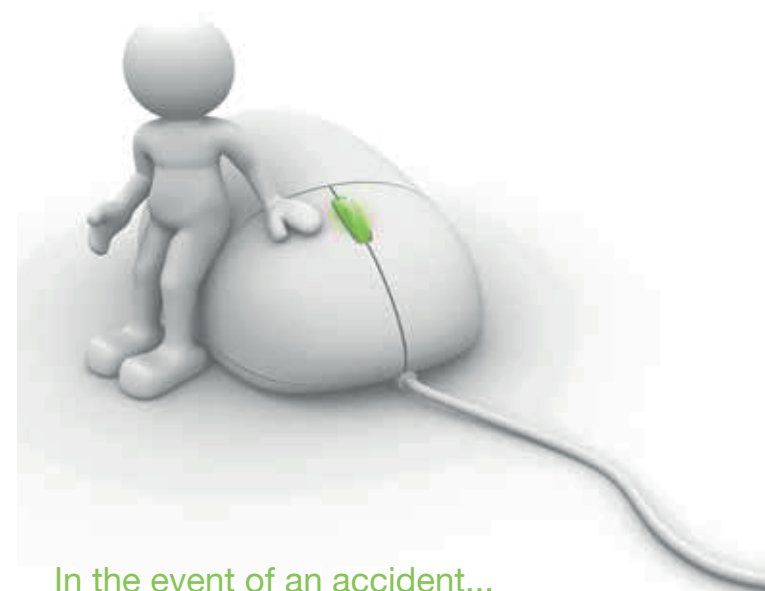
Should legal proceedings be deemed necessary to achieve the appropriate settlement, we will instruct a suitably qualified solicitor to deal with this on your behalf.

Regulation

First Insurance Bronze Service is administered by Winn Solicitors Ltd, who are specialists in handling non-fault road traffic accident claims throughout the UK. Winn Solicitors Ltd are authorised and regulated by the Solicitors Regulation Authority (ID No. 00400385) for your protection. In addition they are a member of the Motor Accident Solicitors Society (MASS), the Personal Injury Panel (PIP) and the Association of Personal Injury Lawyers (APIL).

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The directors and shareholders of Winn Solicitors Ltd have set up separate companies who we recommend to provide additional services, they are On Hire Limited and On Medical Limited (which also trades as the North East Clinic). On Hire Limited is authorised and regulated by the Financial Conduct Authority in relation to its insurance business.



In the event of an accident...

- Keep calm - do not admit liability
- Call 999 if emergency services are needed
- Exchange names, addresses and insurance details
- Note everything you can - all witnesses, vehicles, locations, damage and accident circumstances
- Be sure to note the make, model, colour and registration number of every vehicle involved
- Draw a sketch of the scene - take photos if possible
- Remember to look out for other traffic around the accident, particularly on busy highways
- Contact First Insurance on **01527 758352**

Other Driver's Name

Other Driver's Address

Other Driver's Contact Telephone Number

Other Driver's Vehicle and Insurance Details

CLAIMLINE **01527 758352**

JUST ONE CALL TODAY TO **FIRST INSURANCE** WILL SORT IT ALL